

BLOCKED STATES AND COUNTRIES

*If you are traveling, you may set up a Travel Plan for any of our 50 States in the USA within **My Cards** in our mobile banking app.*

*You may also do a Travel Plan in My Cards for any country that is **NOT** listed below. If you need one of the below countries unblocked please contact your local Franklin Bank branch for your options.*

(For Security Reasons Debit Card transactions are not permitted in the following countries.)

Name	Country code
AFGHANISTAN	AFG
BELARUS	BLR
CENTRAL AFRICAN REPUBLIC	CAR
CHINA	CHN
CONGO THE DEMOCRATIC	COD
CONGO THE DEMOCRATIC	COG
CUBA	CUB
CYPRUS	CYP
ERITREA	ERI
HAITI	HTI
IRAN	IRN
IRAQ	IRQ
IVORY COAST (COTE D'IVOIRE)	CIV
KOREA, DEMOCRATIC PEOPLE'S REPUBLIC	PRK
LEBANON	LBN
LIBERIA	LBR
LIBYA	LBY
MYANMAR (BURMA)	MMR
RUSSIAN FEDERATION	RUS
SOMALIA	SOM
SOUTH SUDAN	SSD
SRI LANKA	LKA
SUDAN	SDN
SYRIAN ARAB REPUBLIC	SYR
UKRAINE	UKR
VENEZUELA	VEN
VIETNAM	VNM
YEMEN	YEM
ZIMBABWE	ZWE

You can report a card as Lost or Stolen within our mobile banking app in My Cards or; To report a lost or stolen Franklin Bank Debit card or to respond to a call from our Fraud Dept. please call 1-877-253-8964.

****As a precaution, it is recommended to bring an alternate form of payment while away on a trip. Restaurants may not allow use of a PIN for transactions, cash is recommended for restaurants.**

This is subject to change at any time.